



GRAPEVINE PROPERTY SERVICES

NAVIGATING THE WAY WITH CONFIDENCE

September 2, 2010

Re: Signature Painting

Our office has been working with Signature Painting for about a year now. They have done multiple homeowners' associations for us and have done a fabulous job. The last association they completed was Country Club Gardens here in Rohnert Park.

Upon completion of the project, myself, Nick, Dave and the vice president Kathy, of the association did a walk through to make sure everything was complete and to the board's satisfaction. The vice president on the day of the walk through gave much praise to Nick and Dave stating what a fabulous job they had done. Kathy also told them of how courteous they entire crew was of homeowners.

The notification system Signature Painting has put into place is a great way to work with a community. Not only do they give homeowners ample time to move or store their personal belongings prior to paint, they also have a wonderful follow up notification system as well.

Once the majority of the paint project has been completed, Signature Painting goes around the entire community once again and does what I called a "post notification" requesting homeowners who felt that an area had been missed or saw something they questioned, they can drop their "post notification" in a with their thoughts. I feel this is a great way of communicating with a community like a homeowners association or just a stand alone home as well.

I highly recommend Signature Painting for any of our future projects. They are a wonderful and very thorough company.

Thank you,

Nichole Boone

Nichole Boone
Office Manager
Country Club Garden Homes HOA